

NEWSLETTER



JULY - 2019



MANAGEMENT PERSPECTIVE



Dear Cenergi team,

We are fast approaching end of Q2 2019 and whilst we have delivered some successful investments in 2019, we are still behind our overall 2019 Business Plan / Finance Targets. We have to take responsibility and accountability together. Many of us are working extremely hard, many of us are taking on responsibilities new to him/her, some of us are rising to the challenge but need guidance/time to reach the standards but a few of us are stuck being unable to meet the standard required by the company.

We all need to step up and take responsibility. The challenges that we are expecting to take on are:

- Performance Driven Culture => the Company and the team wins and loses together;
- Delivering promptly the weekly, monthly, quarterly, or whenever requested, reports as a priority;
- Taking responsibility for your Dept/team - KPIs, training, all matters relating to administration including but not limited to claims, leave planning, **PUNCTUALITY**, supporting other departments when required. Please note our working hours and adhere to it. Taking responsibility and being accountable for the hours in the office and the level of productivity in terms of work is crucial to achieving Cenergi's FY19 targets.
- Proactively managing the operating costs when it comes to travel and meetings (using sustainable travel options, number of attendees, etc);
- Not creating a disturbance in working areas, **not going missing during office hours**, demonstrating the **Core Values of Cenergi**, respecting teammates in other departments.

Cenergi has to maximise the resources that the Company is paying for – this is done by a mix of working in specific departments or on multi-department depending on the skills/required resources. We cannot work in silos and not rely only on emails to determine where we can offer/provide help.

IRM SOLAR

As of April 2019, Cenergi has fully acquired a 5MW Solar plant in Padang Besar, Perlis. The acquisition was not solely on just the asset but also with the team at the site. Cenergi has welcomed three new committed members in Perlis namely Fairul Hassan(Admin), Firdaus Ishak (Plant Supervisor) and Fandy Anthony (Technician).



The team has been with IRM Solar since the early days and thus far showing much affection to the solar plant. The newest addition to Cenergi's portfolio has been operating since August 2016 and has already generated 13 million kWh of electricity sold to the grid.

Named as one of the hottest states in Malaysia, the solar plant in Perlis has recorded the highest generation of electricity in February and March. With the current team at site, Cenergi is positive that we can boost the plant performance by the end of the year. An improvement plan has been developed by the Asset team with target to maximise generation of the plant but also transitioning it to a more sustainable and safe working plant.



As of June 2019, we are currently waiting for the approval from the Energy Commission to acknowledge the change in ownership which will be awarded in the next few weeks.

SCAM

Scam is a cybercrime that has evolved into its own industry, and hackers and their groups have been operating like business enterprises, stealing millions to facilitate their criminal activities. An Internet Scams study shows that the top three scams in Malaysia are 'e-commerce' fraud (30%); internet financial scams; (22%) and online dating scams (20%).

Meanwhile, Malaysia was the country most vulnerable to internet scams, with 46% of respondents saying they had been victims to scams.

The study found that 1-in-5 people have been victims to both internet auction scams and online dating scams, and a 1-in-10 had their Facebook hacked. A further 46% of Malaysian people who has been scammed online.

Of those who have been subject to an online scam in Malaysia, these people are lost of financial, self-dignity and believe. People are victim feel trauma and frustration on online scam that happen to them.

Below are the top five most frequently used methods in Malaysia to help prevent personal risk to online scams:

- Delete suspicious and untrustworthy emails.
- Ignore advertisements that appear "too good to be true."
- Update your antivirus / anti-malware software.
- Do online research about scams.
- Share knowledge and preventative tips with friends and family through social media.

TIPS TO AVOID ONLINE SHOPPING SCAMS

- 1 Check if the e-commerce sites have **clear description of their products**
- 2 **Ensure that the company is registered.** If you are in doubt, check with the Companies Commission of Malaysia (SSM)
- 3 **Read and understand the terms and conditions** of the purchase
- 4 **Inspect your goods as soon as they arrive** and notify the seller immediately if there is any problem with them
- 5 **Opt for cash on delivery.** When accepting the product, inspect it thoroughly before paying
- 6 **Avoid making purchases** via Facebook, WhatsApp and other social media platforms
- 7 **Know the market price of the product** you wish to buy. If a product being offered is way below market price, use your discretion and make an informed decision

Where to go for help

- National Consumers Complaints Centre (NCCC)
03-78769000
myaduan@nccc.org.my
- Domestic Trade, Cooperatives and Consumerism Ministry
1-800-886-800
<http://e-aduan.kpdnkk.gov.my/>
- Federation of Malaysian Consumers Association
03 7877 9000
<http://www.nccc.org.my>

INFOGRAPHIC NST

"We encourage our netizens to be aware of potential threats and to openly talk with friends and family about online welfare. In the digital world, we must not forget our real-world principles, such as, 'if something looks too good, it probably is scam'".

PERKEMBANGAN PLANT

Program Khidmat Masyarakat Di Loji Janakuasa Biogas Sri Jelutung

Pada 30 Mei 2019, Cenergi telah mengadakan program khidmat masyarakat dengan memberi kontrak pembersihan packing media kepada pelatih Cure & Care Service Center (CSCC) Cawangan Chini. Peserta program ini terdiri daripada lima (5) orang ahli Agensi Anti Dadah Kebangsaan (AADK) yang diketuai dan dipantau oleh penyelia mereka, Encik Mahadhir.



Objektif utama program ini adalah untuk membantu peserta CSCC AADK melengkapkan program pemulihan mereka dengan mendekati diri kepada masyarakat disamping belajar cara untuk mendapatkan sumber kewangan sebelum program pemulihan mereka ditamatkan. Bukan itu sahaja, ia juga dapat mendedahkan mereka kepada simulasi kerja sebenar loji jana kuasa biogas.

Dengan bantuan peserta CSCC AADK ini, kerja-kerja pembersihan packing media yang mengambil masa selama tiga (3) bulan telah berjaya disiapkan dalam masa hanya seminggu sahaja. Maka, ia telah memberi manfaat kepada pihak Plant dengan menjimatkan masa serta tenaga didalam kerja-kerja pembersihan Scrubber dan packing media.



Pendek kata, program program khidmat sosial di Loji Janakuasa Biogas Sri Jelutung telah berjalan dengan lancar dan berjaya dilaksanakan. Semoga lebih banyak program-program seperti ini dapat dibuat pada masa akan datang kerana ianya dapat memberi manfaat kepada kedua-dua pihak.



Respect, Integrity, Transparency, Sustainability & Safety



RITSS - Respect, Integrity, Transparency, Sustainability & Safety. These are our core values and June 2019 is the month of Integrity. Integrity is one of the essentials for business in general. It is also one of the key foundations for ethical behavior and accountability. Despite being an essential element of good business, integrity is difficult to foster. This is because humans have the innate ability to justify their behavior when they do the wrong thing - justifying it as 'no big deal', 'depends how you look at it' or 'everybody does it'. But often, it is because we do not know what integrity really means. Even if we did, we are often faced with tricky grey areas where it is not always obvious what is the best thing to do. Many organizations have code of conduct or business ethics policy in place as a written guide for ethical conduct in the workplace. All staff are strongly encouraged to revisit our employee handbook and business ethics code for their further understanding on integrity - and remember to comply by them always.

Activities held for the month of Integrity:

- 7 June 2019 - Shared on Workplace 5 ways to demonstrate integrity at work.
- 11 June 2019 - Reminder of No Gift policy on Workplace.
- 19th June 2019 - Coffee Chat talk entitled "Integrity at The Workplace" by Mr. Jayadeep Bhanudevan from JHJ Solicitors & Associates.
- Final week of June 2019 - Monthly Flash Contest (to be confirmed)

It is our shared responsibility to build and maintain a healthy work environment in Cenergi. So, let our core values shape our culture - it is the Cenergi way.

PHOTOS IN JUNE

CCC - INTEGRITY TALK



CSR WITH THE AADK CURE & CARE SERVICES



HARI RAYA OPEN HOUSE



EDITOR'S NOTES



LOO KIN HAN
Corporate Services

Dear Cenergians,

I hope all of us had a great Hari Raya celebration (it was especially great to see the community spirit at the CGAD potluck party on 27/6), and are now fully energised and ready to take on 2H2019!

As most of you would know, we are currently in the midst of compiling a mid-year review, where we analyse the Group's performance for 1H2019, and forecast where we will end up by the end of 2019. It is important to note that this process extends to each and every one of us as well, by way of a mid-year review of our KPIs.

I hope that each of you have had the opportunity to have an open and honest KPI review session with your respective line supervisors – if not, please do reach out to Ernest, Taza or myself urgently. We are committed to ensure that every one has the opportunity to receive feedback on their respective performance as well as areas of improvement.

THIS MONTH'S CONTRIBUTORS

1. Management Perspective - Ernest & Shaniza
2. IRM Solar - Alia & Atiqah
3. IT Awareness - Hafiz & Faizal
4. Perkembangan Plant - Aida
5. RITSS - Suhanis

EDITORIAL COMMITTEE



AZANA FARIZA
Editor



FEEZA MANSUR
Editor



ANGELINA CHONG
Designer

